

Klondike Jets Mobile App Privacy Policy

Effective Date: March 7, 2026

Klondike Jets (“Klondike Jets”, “Company”, “we”, “us”, or “our”) operates the **Klondike Jets mobile application** (the “App”). This Privacy Policy explains how we collect, use, disclose, and safeguard information when you use the App.

The Klondike Jets App provides access to information about private aviation brokerage services, aircraft listings, charter inquiries, and related aviation services.

By using the App, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We may collect several types of information from users of the App.

Personal Information

Personal information is information that identifies or can be used to identify an individual. This may include:

- Name
- Email address
- Phone number
- Company name
- Location information (if voluntarily provided)
- Messages or inquiries submitted through forms
- Information submitted when contacting Klondike Jets through the App

Personal information is typically provided voluntarily by users when submitting inquiries related to aircraft sales, acquisitions, charter services, or other brokerage services.

Automatically Collected Information

When you use the App, certain information may be collected automatically for operational and analytical purposes. This may include:

- Device type

- Operating system and version
- Mobile device identifiers
- IP address
- App version
- Usage data and interaction statistics
- Pages viewed within the App
- Diagnostic and crash data

This information is used to maintain and improve the functionality, performance, and reliability of the App.

Website Content Within the App

The Klondike Jets App may display or provide access to content from the Klondike Jets website located at:

<https://klondikejets.com>

Information submitted through forms or features on the website may be processed through the same systems used by the website.

2. How We Use Information

We may use the information collected through the App for purposes including:

- Responding to aircraft sales, acquisition, or charter inquiries
- Communicating with users regarding brokerage services
- Facilitating private aviation brokerage transactions
- Improving the performance and usability of the App
- Monitoring and analyzing App usage and trends
- Maintaining the security and integrity of the App
- Complying with legal, regulatory, and compliance obligations
- Responding to customer service requests

We do **not sell personal information** to third parties.

3. Analytics and App Performance Monitoring

The App may use analytics or diagnostic tools to understand how users interact with the App and to improve performance and reliability.

Analytics tools may collect information such as:

- device information
- crash reports
- usage statistics
- session duration
- navigation patterns

These tools are used strictly for improving the App and user experience.

4. App Tracking Transparency

The Klondike Jets App does **not track users across third-party apps or websites for advertising purposes.**

If any feature in the future requires tracking as defined under Apple's App Tracking Transparency framework, the App will request user permission through Apple's tracking authorization prompt before any such tracking occurs.

Users may manage tracking permissions through their device privacy settings.

5. Data Sharing and Disclosure

We may share information only in the following limited circumstances:

Service Providers

We may share information with trusted third-party service providers that assist in operating the App or providing business services, including:

- website hosting providers
- cloud infrastructure providers
- customer support platforms
- communications tools

These providers are required to protect personal information and use it only for the services they provide.

Legal and Regulatory Requirements

We may disclose information if required to do so by law or in response to valid requests by government authorities, regulatory bodies, or law enforcement.

Business Transfers

In the event of a merger, acquisition, or sale of business assets, user information may be transferred as part of that transaction.

6. Data Retention

Personal information is retained only for as long as necessary to:

- fulfill the purposes described in this Privacy Policy
- comply with legal and regulatory requirements
- resolve disputes
- enforce agreements

Users may request deletion of their personal information by contacting us.

7. Data Security

We implement reasonable administrative, technical, and organizational safeguards designed to protect personal information against unauthorized access, disclosure, alteration, or destruction.

While we take appropriate security measures, no method of electronic transmission or storage is completely secure and absolute security cannot be guaranteed.

8. AML and Compliance Notice

As part of aviation brokerage services, Klondike Jets may be required to comply with applicable **anti-money laundering (AML), know-your-customer (KYC), or regulatory compliance obligations.**

Where required by applicable laws or financial regulations, certain identifying information may be requested or retained to comply with these obligations.

9. International Data Transfers

Information collected through the App may be transferred to and processed in **Canada** or other jurisdictions where our service providers operate.

By using the App, users consent to such transfers and processing of their information.

10. Your Privacy Rights

Depending on your jurisdiction, you may have rights related to your personal information, including:

- the right to access personal information
- the right to request correction of inaccurate information
- the right to request deletion of personal information
- the right to withdraw consent where applicable

Requests regarding personal information may be submitted using the contact details below.

11. Children's Privacy

The Klondike Jets App is not directed toward children under the age of **13**.

We do not knowingly collect personal information from children under 13. If we become aware that such information has been collected, we will take appropriate steps to delete it.

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically. When changes are made, the updated policy will be posted within the App or on our website with a revised effective date.

Continued use of the App after changes indicates acceptance of the updated policy.

13. Contact Information

If you have any questions about this Privacy Policy or our privacy practices, please contact:

Klondike Jets

516 Hurricane Drive

Calgary, Alberta T3Z 3S8

Canada

Email: info@klondikejets.com
